

(20622).

Roll No

BCA-|| Sem

B.C.A. Examination, June-2022

Organisation Behaviour

(BCA-203) Model Test Paper 2

Time: 3 Hours.

Maximum Marks: 75

Note: Attempt **all** the sections as per instructions.

Section A

Note: Attempt all questions.

3*5=15

1. Write a note on Supportive Model.
2. Explain the model of grievance handling.
3. Discuss OB as the multidisciplinary approach.
4. What are the psychological symptoms of stress?
5. Write about Thematic Appreciation Test for personality measurement.

Section - B

Note: Attempt **any two** questions.

6. What is the procedure to handle the grievance?
7. Enumerate the stages of Group formation given by Tuckman.
8. What is hygiene factor of Herzberg's motivation theory?

Section -C

Note: Attempt **any three** questions.

9. Explain the different levels of conflict can be aised.How can they manage?
10. What are the different models of OB. Explain in detail.
11. Is Job satisfaction is correlated with work motivation? Give your arguments by giving special reference to theories of motivation.
12. Explain the factors influencing perception and the relevance of impression management in an organisation.
13. Define Personality. What are the determinants of personality in detail?