Model Paper – 1 Hi-Tech Institute of Engineering & Technology B.C.A. Examination (Semester-1st) Odd Semester Principle of Management (BCA-104)

Time: 3 Hours

Maximum Marks: 75

 $5 \ge 3 = 15$

Faculty Name: Mr. Shubham Gupta

Note: Attempt questions from all sections as per instructions.

Section – A

Note: Attempt all questions.

- **1.** What are the features of TQM?
- **2.** What is MBO?
- **3.** Who are formal leaders?
- 4. State the features of motivation.
- 5. What do you mean by forecasting?

Section – B

Note: Attempt any two questions.

- 6. Difference between strategic management and business policy.
- 7. What are the skills required by manager at different levels?
- 8. Define stress? Explain the concept of stress management.

Section – C

Note: Attempt any three questions.

- **9.** What do you mean by levels of management? Briefly describe the different levels of management?
- 10. (a) What do you mean by centralization and decentralization?
 - (b) Explain system approach by modern management theory?
- 11. What is meant by Leadership? Also discuss the reasons that makes leadership necessary.
- **12.** Discuss the condition of need for change in organization . Also discuss the alternative change techniques.
- **13.** Write a short note on:
- (a) Staffing
- (b) Policies
- (c) Strategic planning

2 x 7.5 = 15

 $3 \ge 15 = 45$