Batch: MBA Semester 3 SET - B Roll No......

HI-TECH Institute of Engineering & Technology, Ghaziabad ODD SEMESTER 2023-24

DEPARTMENT OF MANAGEMENT STUDIES

Subject: Employee Relations and Labour Laws

Code: KMBN HR02

Faculty Name: Prof. Vinay Kumar Agarwal

Time: 3 Hours Maximum Marks: 100

Note: Attempt Questions from all Sections as per Instructions

Section -A

Q1) Attempt all Questions in brief 2 x 10 = 20

Q No.	Question	Marks	CO
a.	Define Industrial Relations.	2	CO1
b.	Define Misconduct.	2	CO2
C.	What is the Meaning of Contract Labour.	2	CO4
d.	What is the Concept of Wages.	2	CO3
e.	Who are known as Inspector.	2	CO2
f.	Discuss the Objectives of Trade Unions Act, 1926.	2	CO1
g.	What is Discipline.	2	CO2
h.	Describe the objective of ESI Act, 1948.	2	CO4
i.	Define Principal Employer.	2	CO4
j.	Outline the Objective of the Payment of Bonus Act, 1965.	2	CO5

Section -B

Q2) Attempt any three questions

3 x 10:	=30
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Q No.	Question	Marks	СО	
a.	a. What are the different types of Penalties for Indiscipline?			
b.	Explain external factor affecting consumer behavior.			
C.	Differentiate between global and national marketing.	10	CO5	
d.	Explain the concept of advertising in detail.	10	CO3	
e.	What do you understand by the term 'Customer Involvement.' Explain with the help of an example.	10	CO1	
	Explain with the help of an example.			

Section -C

Q3) Attempt any one part of the following

1x10=10

Q No.	Question	Marks	СО
a.	What are the problems faced by trade unions?	10	CO1
b.	Explain the payment of Wages Act, 1956?	10	CO4

Q4) Attempt any one part of the following

1x10=10

Q No.	Question	Marks	CO
a.	Briefly discuss the provisions of Employee state Insurance Act 1948?	10	CO4
b.	Discuss the Provision of Payment of Bonus Act, 1965?	10	CO2

Q5) Attempt any one part of the following

1x10=10

Q No.	Question	Marks	СО
a.	What is the provision for settlement of Industrial Disputes?	10	CO1
b.	Explain the salient features of the Maternity (Amendment) Bill, 2016?	10	CO3

Q6) Attempt any one part of the following

1x10=10				
	Marks	CO		
	10	CO1		

Q No.	Question	Marks	CO
a.	Explain the impact of globalization on the liberalized economy?	10	CO1
b.	Discuss the causes and effects of grievance?	10	CO2

Q7) Attempt any one part of the following

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Q No.	Question	Marks	СО
a.	Enumerate the steps involved in computation of gross profit as per		CO5
	Payment of Bonus Act, 1965?		
b.	Explain the Child Labour (Prohibition and Regulation) Amendment	10	CO4
	Act?		